

# SERVICES AT A GLANCE



## GMT

1400 6th Avenue South  
Birmingham, AL 35233

Child Health, Immunizations, Family Planning, Sexual Health, Tuberculosis, Adult Immunization, International Travel, PrEP, HepC, Dental, WIC, Social Services, Medicaid, Vital Records



## Eastern Health Center

601 West Blvd Roebuck  
Birmingham AL 35206

Child Health, Immunizations, Family Planning, Sexual Health, Dental, WIC, Social Services, Medicaid



## Western Health Center

631 Bessemer Super Highway  
Midfield, AL 35228

Child Health, Immunizations, Family Planning, Sexual Health, Dental, WIC, Social Services

JCDH cares about your experience and satisfaction when visiting our clinics. You may receive a patient satisfaction survey following your visit. We welcome your feedback.

### CENTRAL HEALTH CENTER

1400 6th Avenue South  
Birmingham, AL 35233



### EASTERN HEALTH CENTER

601 West Boulevard,  
Roebuck, AL 35206



### WESTERN HEALTH CENTER

631 Bessemer Super Highway  
Midfield, AL 35228

#### Portal Information:

Your health matters! Access lab results, view and make appointments, request a prescription refill, send provider a message, or pay bill using the JCDH Portal at [www.jcdh.org/myhealth](http://www.jcdh.org/myhealth).

To see our notice of Privacy Practice and Nondiscrimination Policy visit [www.jcdh.org](http://www.jcdh.org)

#### Stay Connected:

@jeffersoncountydepartmentofhealth  
@jcdhtweets  
@jcdh\_airquality  
[jcdh.org](http://jcdh.org)

## Meeting Your Health Care Needs

For information about our clinics and to make appointments for your medical visits call our JCDH Call Center at (205) 588-5234 Monday – Friday between 7:00 am and 4:30 pm. Appointments are available beginning at 7:45 am.



JEFFERSON COUNTY  
DEPARTMENT OF HEALTH

JCDH-CSD-0000-08/23



JEFFERSON COUNTY  
DEPARTMENT OF HEALTH



# GUIDE TO CLINICAL SERVICES

# HEALTH SERVICES

## CHILD HEALTH CLINICS

- Primary health care, including routine exams and sick visits, is provided for children from birth to 18 years of age at all JCDH Health Centers.
- Childhood immunizations are provided at all JCDH Health Centers and Certificates of Immunization are provided. Self-scheduling available on our website

## DENTAL HEALTH CLINICS

- General dental care for individuals who meet eligibility requirements is provided at Central, Eastern, and Western Health Centers.

## FAMILY PLANNING

- Reproductive health services including information on contraceptive methods, contraceptive supplies, pregnancy testing, screening for sexually transmitted infections, exams for breast and cervical cancer, and immunizations are available at all JCDH Health Centers.
- JCDH also offers mobile family planning services to females and males. Our mobile services are available for community health events and ongoing in partnership with community organizations. Mobile unit service locations are posted on JCDH social media platforms.
- In addition to reproductive health services, sterilizations are offered and include vasectomies for men ages 21 or older through referral.
- Family Planning services are provided regardless of income or residency status.

## SEXUAL HEALTH CLINIC

- Confidential testing, treatment, and counseling for suspected or known STDs are available.
- Self-scheduling available on our website
- Call 1-800-228-0469 (Alabama AIDS Hotline) for more information about HIV and AIDS.

## TUBERCULOSIS (TB) CLINIC

- Tuberculosis (TB) testing, preventive and treatment medication, disease screening, and monitoring are offered.

## ADULT IMMUNIZATION CLINIC

- Vaccines provided for persons 19 years of age and older.

## THE INTERNATIONAL TRAVEL CLINIC

- Health counseling, preventative medication, and immunizations are provided to persons traveling to other countries.
- Call (205) 930-1028 to make an appointment.

## PRE-EXPOSURE PROPHYLAXIS (PrEP) CLINIC

- PrEP is a medication that can be taken once daily, and it greatly reduces your chances of acquiring HIV.

## HEPATITIS C CLINIC

- The Hepatitis C Clinic is for persons who have been diagnosed with Hepatitis C who may need treatment.
- Hepatitis C can be cured with new medications.

# OTHER SERVICES

## OPIOID OVERDOSE REVERSAL MEDICATION AND SUBSTANCE USE RECOVERY SERVICES

- Visit [www.jcdh.org](http://www.jcdh.org) or call 205-930-1065 for information on obtaining opioid overdose reversal medication or fentanyl test strips.
- For those in need of assistance for substance use, please call the Recovery Resource Center at 205-458-3377 or the 24/7 Substance Use Helpline at 1-844-307-1760.

## FROM DAY ONE

- From Day One works to support healthy pregnancies from the first trimester through their child's first year of life. Benefits:
  - One-on-one support
  - Education on pregnancy and infant health topics
  - Connection to community resources

Ask your Health Care Provider or call (205) 930-1462, for more information.

## SOCIAL SERVICES

- Social workers and nurse case managers are available at each Health Center to assist patients with community resources, care coordination, and addressing social factors that negatively impact their health.

## WOMEN, INFANTS, AND CHILDREN'S NUTRITIONAL PROGRAM (WIC)

- The WIC Program provides nutrition education, breastfeeding support, and healthy foods to pregnant women, women who delivered a baby within the last six months, women who are breastfeeding a baby less than one year old, and to infants and children up to the age of 5 years.
- WIC services are available to all Alabama residents meeting income eligibility and program guidelines.
- WIC services are available at all JCDH Health Centers. To schedule an appointment, call (205) 558-2144.

## INTERPRETERS

- Interpretation and translation services for JCDH patients are provided at all JCDH Health Centers through face-to-face interpreters or the phone-based Language Line. Interpretation and translation services are also offered for other JCDH programs. American Sign Language interpretation services are available at all health center locations by video or upon request for a live ASL interpreter.

## MEDICAID

- Workers with the Alabama Medicaid Agency are available to help patients in obtaining Medicaid benefits at the Central and Eastern locations

## CERTIFICATES OF BIRTH, MARRIAGE, DIVORCE AND DEATH

- The Vital Records Division can provide, with appropriate documentation and a \$15.00 fee, certified copies of birth, death, marriage and divorce records for events occurring in the State of Alabama.
- Birth and death records can be obtained by immediate family which includes the person's mother, brother, sister, son, daughter, husband, or wife. All others must provide written authorization.
- Marriage and Divorce certificates are available to anyone paying the fee and giving the information needed to locate the record.
- This service is only available at GMT location. Call (205) 930-1117 for more information.



JCDH health centers are open on non-holidays, Monday through Friday from 7:45 am until 4:30 pm. After hours on-call services are available for JCDH patients by calling (205) 588-5234. A sliding fee schedule applies to many services and is available for Jefferson County residents who qualify. For more information call (205) 588-5234.